

CPSA 26 Youth Survey Comments

Question 27: What has been the most helpful thing about the services you received over the last 6 months?

Getting the meds and seeing the doctor. I think that did the most for her.

Happy with the sessions given by the counselor.

The most helpful thing I received was the understanding of my doctor and counselors and the support I received from them and my family.

Your counselors where there even when my son was upset. Thank you!

CPSA 26 Youth Survey Comments

Question 28: What would you recommend to improve services?

The staff should deal with patients in a better a way no matter how They're job is to deal with people positively. As much they annoy or piss off the staff.

More Supervision over the staff.

The counselors need to pay more attention to what parents, relatives and teachers say and believe everything the child says.

Longer sessions

To help me do better coping with things.

It's all really good

It is very hard for young adults to go through so many therapists in a short time. It's easier when we can make a connection with one person.

Nothing

I feel you are understaffed. My daughter needs weekly counseling and at times has only received monthly counseling. At one time put off for two months. Staff tells us they are too busy for weekly visits.

More intense staffing with psychiatrists and counselors.

Have staff more informed about what needs to be done. Making all the appointments can be difficult if you have more than one child involved.

Not to keep us waiting so long. They should follow the rules and only have the wait time for twenty minutes.

I am very pleased with the services I received. I really don't think there needs to be any changes, everything is fine the way it is. Thank you!

Nothing, everything is fine.

CPSA 27 Youth Survey Comments

Question 27: What has been the most helpful thing about the services you received over the last 6 months?

I can't really say because I've only had med checks in the last year

I was able to learn how to deal with my grief and control my addiction

The people were there when I needed someone to talk too.

I'm getting the help I need.

They got me my right dosage on my meds so I wouldn't destroy my liver to fast.

My doctor was very interested in what I had to say about my medications. And worked with me on them.

My foster parent through Intermountain.

Able to talk about her problems when counseled.

Anger Management

CPSA 27 Youth Survey Comments

Question 28: What would you recommend to improve services?

The staff should deal with patients in a better a way no matter how They're job is to deal with people positively. As much they annoy or piss off the staff.

More Supervision over the staff.

Longer sessions

To help me do better coping with things.

It's all really good

It is very hard for young adults to go through so many therapists in a short time. It's easier when we can make a connection with one person.

Nothing

I feel you are understaffed. My daughter needs weekly counseling and at times has only received monthly counseling. At one time put off for two months. Staff tells us they are too busy for weekly visits.

More intense staffing with psychiatrists and counselors.

EXCEL Youth Survey Comments

Question 27: What has been the most helpful thing about the services you received over the last 6 months?

they told me if I want something in my life I can get it, they make me feel strong and that I can do everything what I want but in a good way

counseling services with (Name), he is very helpful and sensitive to my needs

my doctor got me on the best medicines to help me get my grades up and how they are up so high that I can graduate

medicine is great, psychologist took the time to provide the correct combination of medicine for the conditions

my counselor being there when I needed to talk to her

Doctor is very prepared to see customer
que los doctores estan muy bien preparados para atender a los pacientes

it helped express his feelings now he can talk about his emotions and is happier
le ayudo a expresar sus emociones y se porta mas alegre.

that they tried to help me to send my child to an appropriate place, not they didn't try anymore
pues que tratan de ayudarme para mandar a mi hijo un lugar apropiado para el pero pues no mas trataron

EXCEL Youth Survey Comments

Question 28: What would you recommend to improve services?

to treated like friends

case workers have changed 5 times within the last 2 years. It is very hard to maintain a stable environment when there isn't continuance in people who provide services children with SMI need stable environments do not react well to change

maybe just the transportation, because my ride usual takes a long time come and pick me up from my appointment

1. have staff look at the intake interview notes to see what the goals were. Counselor was dropped as she had no understanding of the goals, she wanted to "bond" with a child w/ attachment disorder instead of developing social skills... which was the goal. 2. Counselor staff did not have a good skills background to work with children with fetal alcohol syndrome, reactive attachment disorder and bipolar, I discontinued counseling at excel for all my adopted children and pay for it elsewhere instead

nothing, the service does not need to be improved.

need more people to give us quality time
mas calidad de tiempo e mas personas capacitadas para atendernos

more time in the program
mas tiempo en el programa

That everybody is involved in the program to do it, like they should. Some say one thing other say other things they should unite so things get better
que todos los que estan involucrados en el programa participen como debe de ser no que unos dicen una cosa y otros otra y que se unan para que las cosas puedan ser mejores

NARBHA Youth Survey Comments

Question 27: What has been the most helpful thing about the services you received over the last 6 months?

TELEPHONE CONTACT W/ THERAPIST WHEN APPT. WAS NOT AVAILABLE

I HAVEN'T BEEN THERE IN A WHILE BUT IT HELPED WHEN I DID GO

PSYCHIATRIC MEDICATION

PSYCHIATRIC MEDS

TOO TIRED

HAVING A COUNSELOR CLOSE HOME WHO IS VERY ACCESSIBLE EVEN ON WEEKENDS IS GREAT.

WE DID NOT RECEIVE THE SVCS WE WERE TOLD WE WOULD. ALL TALK AND NO ACTION.

NARBHA Youth Survey Comments

Question 28: What would you recommend to improve services?

DECREASE REQUIR. TO RECIEVE YOUTH ADVOCATE SVCS.; INCENTIVES AREN'T RIGHT. HAVE TO BE IN TROUBLE TO BE IN PROGRAM

NOTHING I GUESS. IT WAS OK FOR ME

KEEP UP WITH PAPERWORK AND REGULATIONS

SUMMER CAMP

TOO TIRED

NOTHING

NEED TO FOLLOW THROUGH ON WHAT THEY SAY

PGBHA Youth Survey Comments

Question 27: What has been the most helpful thing about the services you received over the last 6 months?

"They help me maintain my grades."

"My cooncler and DR. [Dr.'s initial] They are great"

"the private talks with therapist on problems with disability- coping with peers at school and 'self' - all subjects."

"I liked the Doctor talk where I understand No pressure Apointment wonder put so we could show up"

"Talking to my counselor."

"They show my son how to calm down."

"Talking to someone who understood She really helped me get threw my depression, she was the best"

"Mr [person's name] is a very helpful man. I thank God for beening there for me He understands My problems."

"I was able to recover in a treatment center"

"Having someone to talk to."

"Having someone to help me handle my problems"

"Have'n been to treatment for a while because of sports"

PGBHA Youth Survey Comments

Question 28: What would you recommend to improve services?

"Services for me have been fine."

"More counclers to better serve the area"

"More staff so existing isn't overwhelmed at times - you can see everyone really trying hard."

"I would like to know my porress if I well ever gain better without taking mecindson"

"Nothing"

"They need to work on gaining the trust of my son so He will know that He has someone to talk to."

"To keep on doing what you guys are"

"Please have Mr. [person's name] there all the time."

"nothing"

"more visits with doctor"

"Nothing needed to be improved"

"Nothing"